

Outpatient Rehabilitation Program in Ankeny and Coralville Visitor Restrictions and FAQ

Communication Update as of 3/12/2020

The safety of our persons served is of the utmost importance to On With Life. Due to an increase in recent reports of confirmed cases of Coronavirus/COVID-19 in Iowa, On With Life's Outpatient Programs in Ankeny and Coralville have updated their guest and visitor restrictions. **These restrictions will take place as of 8 p.m. on Thursday, March 12.**

For the safety of our persons served in both our inpatient and outpatient programs, we are restricting entry into our Outpatient facilities to only staff, persons served, and individuals required for medical and personal cares of our persons served.

Family members, loved ones and friends of Outpatient persons served are asked to not enter our facility UNLESS they are required to provide medical or personal cares for the Outpatient person served. If they are not required in our facility to provide required cares, we ask that they drop their loved one off at the main entrance.

We understand how hard this will be for families, but due to CMS recommendations and persons served safety throughout our facility, it is required at this time.

To separate interaction between the Inpatient and Outpatient programs, we will also be limiting Outpatient use of certain areas of the facility. This includes the Wellness Gym, Therapy Pool, Vision/Vestibular lab and the cafeteria. These areas will be available for Inpatient use only.

When will visitor restrictions end?

The visitor restrictions are temporary and subject to change as necessary. At this time, limiting exposure to our persons served is our top priority, therefore these restrictions will be in place for the foreseeable future.

What if I have a fever, cough or shortness of breath or if I feel sick?

It is crucial that if you have any of these symptoms or feel sick that you DO NOT ENTER THE FACILITY! We are asking all employees, persons served and medically necessary personnel to not enter the facility or have person-served interaction if they are experiencing any viral symptoms such as a fever, cough or shortness of breath. [Click here to view a complete list of possible Coronavirus symptoms.](#)

Will support groups continue?

No, at this time On With Life is cancelling all support groups at least for the month of March. This may be extended further depending on the situation.

How will staff and visitors be screened for safety?

Our infection control team is monitoring this closely and screening tools have and will be implemented for staff and persons served safety. The message to all employees, persons served and medically necessary personnel is that it is very important that if they do not feel well, have a fever or show any possible Coronavirus symptoms, they do not enter the building.

What about students and/or volunteers?

Students completing a clinical internship at On With Life fall under the staff category at this point and will be allowed to continue. One-day or short-term student observations and tours will be put on hold for at least the month of March. Volunteers will not be allowed for at least the month of March.

How do I stay up to date on what's happening in Iowa and Nebraska and how to prevent the spread of COVID-19?

Centers for Disease Control - <https://www.cdc.gov/coronavirus/>

Iowa Department of Public Health - <https://idph.iowa.gov/Emerging-Health-Issues/Novel-Coronavirus>

Nebraska Department of Public Health - <http://dhhs.ne.gov/Pages/Coronavirus.aspx>

World Health Organization - <https://www.who.int/news-room/q-a-detail/q-a-coronaviruses>