



## Outpatient – Ankeny and Coralville Program Visitor Guidelines

*Updated as of Friday, March 12, 2021*

Due to Coronavirus/COVID-19 in Iowa, On With Life's Outpatient Programs in Ankeny and Coralville have updated their guest and visitor restrictions. We are announcing that as of Friday, March 12, indoor visits are now allowed with the following considerations. Please note, this visitation policy and the items within could change at any moment due to CMS recommendations, community spread or other factors.

**For the safety of our persons served in both our inpatient and outpatient programs, we are restricting entry into our Outpatient facilities to only staff, persons served, and individuals required for medical and personal cares (compassionate care) of our persons served.**

Visits by family members, loved ones, and friends of Outpatient persons served will be limited for safety reasons. Exceptions will be made for medical or personal cares for the Outpatient person served, for education purposes and on a case by case basis during private treatment sessions. These can be discussed on a case by case basis with Outpatient staff. If they are not required in our facility to provide required cares, we ask that they drop their loved one off at the main entrance. We understand how hard this will be for families, but due to CMS recommendations and persons served safety throughout our facility, it is required at this time.

### **What if I have a fever, cough or shortness of breath or if I feel sick?**

It is crucial that if you or the person served have any of these symptoms or feel sick that you do not enter the facility. We understand if an appointment needs to be cancelled because of this. We are asking all employees, persons served and medically necessary personnel to not enter the facility or have person served interaction if they are experiencing any viral symptoms such as a fever, cough or shortness of breath.

### **Will support groups continue?**

At this time, support groups will continue through virtual options. Please see a member of the outpatient team for information. Individual counseling will continue to be offered.

**Are students, interns or volunteers allowed at On With life?**

This continues to be reviewed on a case by case basis. Vaccination status will play a key role in allowing these groups into On With Life.