



**ON WITH LIFE**  
BRAIN INJURY + STROKE + NEURO

## Supported Community Living Services and Residential Neuro Rehabilitation Visitor Guidelines

*Updated as of Friday, March 12, 2021*

Due to recommendations from CMS, IDPH and DIA, we are announcing that as of Friday, March 12, indoor visits are now allowed with the following considerations. Please note, this visitation policy and the items within could change at any moment due to CMS recommendations, community spread or other factors.

### **Indoor Visits**

#### **Do these visiting guidelines apply to all On With Life persons served?**

These are the updated visiting guidelines as of March 12. On With Life will allow indoor visitation for all residents unless the individual is in quarantine (for example, newly admitted or has confirmed COVID-19 infection).

#### **Do visitors or persons served need to be vaccinated to visit indoors?**

No, visits are allowed regardless of vaccination status. The only additional restriction in place regarding vaccination is that no physical contact is allowed unless the person served is fully vaccinated.

#### **How many visitors are allowed at one time?**

We will allow two visitors indoors at any one time per person served. These do not need to be designated visitors and can vary from visit to visit. Children are allowed, but they must follow the same screening and PPE guidelines. Additional visitors are allowed outdoors; please see Outdoor Visit guidance for more information.

#### **When will visiting hours be?**

Indoor visits will be allowed between the hours of 8:00 a.m. and 8:00 p.m., 7 days a week. Special considerations will be made outside of these hours as needed. Please inform the RNR staff when you plan to visit due to our limited indoor space.

#### **Where will visits take place?**

To limit visitor movement within the facility, we require that visits take place in the person served's room. Upon entry and screening, we ask that you proceed directly to your loved one's room. Visitors should not walk around the facility. Please note at this time we are not allowing the use of persons served restrooms by visitors. If restrooms must be used during the visit, we ask that you utilize the guest

restroom by the front door. Outdoor visits will also be allowed; see section below on outdoor visits for additional information.

**How should I enter the building?**

For indoor visits, please enter through the back door, closest to the parking area. Once in the building, you will need to complete the self-screening process.

**What infection control and PPE considerations are required for visiting?**

All visitors will be required to be masked at all times and use appropriate hand hygiene. Please maintain social distancing of at least six feet. Physical contact is allowed if the person served is fully vaccinated. Additional PPE requirements may apply as medically necessary.

**What if I have a fever, cough, shortness of breath or feel sick?**

It is crucial that if you or the person served have any of these symptoms or feel sick that you do not enter the facility or visit your loved one outdoors.

**Are students, interns or volunteers allowed at On With life?**

This continues to be reviewed on a case-by-case basis. Vaccination status will play a key role in allowing these groups into On With Life.

**What if I want to take my loved one on a day pass or home visit?**

We will be allowing day passes and home visits on a case-by-case basis (to be discussed with the case management team) as individuals prepare for discharge to home.

**What extra precautions are SCL staff taking?**

SCL staff are calling all PS before their scheduled visit to ensure they are feeling well and showing no signs or symptoms of illness. If a PS feels fine, services will continue as normal. If a PS feels ill, we will recommend they seek appropriate medical attention.

## **Outdoor Visits**

**Are outdoor visits allowed?**

Yes, outdoor visits will be allowed for up to four visitors per person served per visit. All appropriate infection control and prevention practices should be adhered to, including masking and social distancing.

**What outdoor areas are best suited for visiting?**

We ask that all outdoor visits stay within the On With Life property. If visiting indoors and you would like to take your loved one outside, please alert the staff of your desire to go outside and they will point you to the appropriate exit door.